

XIT

Communications

Custom Calling Features



Anonymous Call Rejection

Blocks a private or anonymous call from ringing onto your line. Callers who block their name and/or phone number from being displayed on a Caller ID unit will hear a fast busy signal.

Press * 7 7 to activate, (rotary phones dial 1177).

Press * 8 7 to cancel, (rotary phones dial 1187).

Auto Redial

Redials a busy number for you, then alerts you with a special ring when that number is available.

Press * 6 6 to activate, (rotary phones dial 1166). Feature monitors busy number for thirty minutes.

Press * 8 6 to cancel, (rotary phones dial 1186).

Call Forwarding Fixed

Forwards incoming calls to a number you select. This number and feature are input into XIT's switch and the customer receives an activation code to use this feature.

Press * 7 2 to activate. Tones verify that Call Forwarding is activated.

Press * 7 3 to cancel.

Call Forwarding Variable

Forwards all incoming calls to another number where you can be reached. You select the number to forward your calls to each time that you activate this feature.

Press 7 2 # Listen for dial tone, then enter number you want calls forwarded to. If no one answers repeat the steps & you will receive confirmation tones that Call Forwarding is activated.

Press 7 3 # to cancel.

Call Return

Allows you to automatically dial the number of your last incoming call, whether you answered it or not. If the number is busy, this feature will keep trying the line for up to 30 minutes and alert you with a special call back ring when the line becomes free. This feature does not respond to toll-free numbers, (800 #, 877 #, 888 #, etc.), 900 numbers, numbers outside the specified service areas or lines using Call Forward or other call services.

Press * 6 9 to activate, (rotary phones dial

1169). If the line is busy, you may still place and receive calls while waiting for the line to be come free.

Press *89 to cancel, (rotary phones dial **1189**).

Call Transfer

Allows you to transfer a call to another number and exit the call without disconnecting the other two parties.

Press the “Hook Switch” (disconnect button on your telephone) and listen for a short burst of dial tone. Dial the number that you want to transfer the original call to and when the party answers, you may remain on the line or hang up at any time. Calls end when both or all parties hang up.

Call Waiting

Alerts you to another incoming call when you are on the phone and lets you alternate between calls.

Press and release the “Hook Switch” (disconnect button on your telephone) when you hear the Call Waiting Tone. This will place the first caller on hold and allow you to answer the second incoming call.

Press and release the “Hook Switch” To return to the first call or alternate between calls. You may also answer call waiting by hanging up and waiting for the phone to ring.

Cancel Call Waiting

Allows you to temporarily turn off your Call Waiting service prior to making an outgoing call that you don't want interrupted. This is a per-call feature only, and you will need to re-activate the feature for any call that you want to cancel call waiting.

Press *70 to activate. Dial the telephone number you are calling. Cancel Call Waiting will deactivate when you hang up the phone.

Call Waiting must be canceled before connecting to any on-line services. The Call Waiting tone will interrupt connection resulting in on-line disconnection and possibly lost data.

Caller ID

Displays the name and telephone number of incoming callers before you answer the phone.

Subscription to Caller ID service requires the purchase of a display telephone or unit. A variety of

phones and Caller ID units are available from XIT.

When you receive a call, wait until your telephone completes the first ringing signal. The name and telephone number of the person calling you will automatically appear on your display screen.

If "private" or "anonymous" appears on your screen, the caller may have blocked the display of their number by pressing *67 before placing the call. If "out of area" or "unavailable" appears, the caller is in an area that does not support Caller ID services.

Call Waiting Caller ID

Allows for the display of the name and/or number of a new caller on the display unit when a person is already speaking on the telephone and receives another call. This service allows the customer to decide if he wants to answer the new incoming call.

Note: Must have Call Waiting & Caller ID service and have a Caller ID box or phone capable of Call Waiting ID.

Customer Originated Call Trace

Allows you to trace threatening or obscene phone calls. A long distance call can not be traced.

Press *57 to activate, (rotary phones dial 1157). Confirmation announcement will tell you that the last call has been traced. The number you traced will be recorded at XIT's Central Office switch. Note the exact date and time of the call, and notify XIT immediately if you wish to follow-up on the call. If you decide to take action on the matter, contact the proper authorities.

Call Trace should be used immediately after you hang up on the call you wanted traced. If you get another call, or hear a Call Waiting tone first, you will trace the wrong call. If you wish, you may still place outgoing calls before activating Call Trace. Charges may apply for each trace followed up on by authorities. Customer Originated Call Trace works on calls made to you from within XIT's defined area.

Per-Call Blocking

Blocks the delivery of your name and number to the location you are calling.

Press *67 to activate, (rotary phones dial 1167). Dial the number you're calling as usual.

The person you've called will not be able to see your number displayed on their display screen. Instead, the word "private" or "anonymous" will be displayed. You must activate this feature for each call

that you wish to be blocked. Otherwise, your name and number will be released to the person receiving your call.

Per-Line Blocking

Blocks the delivery of your name and number to all locations you are calling, every time you make a call.

Per-line blocking is available at no charge to any one, upon receipt by the PUC of written certification of the customer of a compelling need for per-line blocking. This request must be received by XIT Telephone and entered into the system. If a customer selects Per-Line Blocking, they can unblock their number FREE of charge, with a single call.

To Unblock Number:

Press * 8 2 (rotary phones dial **1182**). Dial number you are calling.

Your number will be unblocked for this call only. Per-Line Blocking will reactivate automatically.

Remote Activation/Deactivation to Call Forwarding

Allows you to activate/deactivate Call Forwarding from a remote location using a touch tone phone.

Dial 384-8060 or 1-806-384-8060.

Enter your seven digit phone number.

Enter your 4 digit personal I.D. code.

Press 7 2 to turn on.

Press 7 3 to turn off.

Press 1 to confirm.

Press 0 to cancel

Dial phone number you want calls forwarded to.

Press 1 if correct.

Press 0 to reenter number.

Selective Call Acceptance

Allows you to create a list of up to 10 numbers. Only those callers on your list will ring onto your line. When someone not on your list tries to call you, they will be notified that you are not accepting calls from them at this time.

Press * 6 4 Announcement will tell you how many (if any) numbers are currently stored on your acceptance list. Listen to prompts to turn this feature on or off, review or make changes to your list.

Press 3 to turn on/off.

Press **1** to review your list.

Press **#** to add a number.

Press ***** to delete a number.

Press **# 0 1 #** to add the last caller to your list.

Selective Call Forwarding

Allows you to create a list of up to 10 numbers and program a forwarding number. When someone on your list calls you, his or her call will ring at the forwarding number location. All other calls ring onto your line as normal.

Press *** 6 3** (rotary phones dial **1163**). An announcement tells you whether the feature is currently on or off and how many (if any) numbers are currently stored on your forward list. Listen to prompts to turn this feature on or off, review or make changes to your list.

Press **3** to turn on/off.

Press **1** to review your list.

Press **#** to add a number.

Press ***** to delete a number.

Press **# 0 1 #** to add the last caller to your list.

Selective Call Rejection

Allows you to create a list of up to 10 numbers. When someone on your list tries to call you, he will be notified that you are not accepting calls from him at this time.

Press *** 6 0** (rotary phones dial **1160**). An announcement will tell you whether the feature is currently on or off and how many (if any) numbers are currently stored on your rejection list. Listen to prompts to turn this feature on or off, review or make changes to your list.

Press **3** to turn on/off.

Press **1** to review your list.

Press **#** to add a number.

Press ***** to delete a number.

Press **# 0 1 #** to add the last caller to your list.

Priority Call

Allows you to create a list of up to 10 numbers. When someone on your list calls, a special ring will notify you that it is an important caller.

Press *** 6 1** (rotary phones dial **1161**). An

nouncement will tell you whether the feature is currently on or off and how many (if any) numbers are currently stored on your list. Listen to prompts to turn this feature on or off, review or make changes to your list.

Press **3** to turn on/off.

Press **1** to review your list.

Press **#** to add a number.

Press ***** to delete a number.

Press **# 0 1 #** to add the last caller to your list.

Three-Way Calling

Enables a customer to add up to 2 other parties to an established call.

Dial first phone number. After party answers, **depress "Hook Switch"** (disconnect button on your phone) to put first call on hold and listen for tone.

Dial second phone number. When second party answers, **depress "Hook Switch"** to connect all parties.

All parties are disconnected when you hang up.

Six-Way Calling

Enables a customer to add up to 5 other parties to an established call.

Press **# 7 1** and listen for tone.

Dial first phone number. After party answers, **depress "Hook Switch"** (disconnect button on your phone) to put first call on hold and listen for tone.

Dial second phone number. When second party answers, **depress "Hook Switch"** to connect all parties.

Repeat steps for each additional number, up to five additional parties may be added.

To end call, parties may hang up or drop out individually. All parties are disconnected when you hang up.

Speed Dial 8

Allows you to create a list of up to 8 of your most frequently called phone numbers that you can dial with just one digit. Remember to enter a "1" plus the area code when storing a long distance number.

To Store Numbers:

Press *** 7 4** Listen for dial tone.

Dial the one-digit code, 2 – 9, you want to assign as the Speed Dial, followed by the phone number to be dialed. Listen for confirmation tone notifying you that the number has been assigned. Hang up.

Repeat steps to add each additional number to your Speed Dial 8 list or to change an existing number.

To Dial Speed Dial Numbers:

Dial assigned one-digit code, 2 – 9, for the number you want to call.

Press # Call will automatically be dialed.

Speed Dial 30

Allows you to create a list of up to 30 of your most frequently called phone numbers that you can dial with just two digits. Remember to enter a “1” plus the area code when storing a long distance number.

To Store Numbers:

Press * 7 5 Listen for dial tone.

Dial the two-digit code, 2 0 – 4 9, you want to assign, followed by the phone number to be dialed. Listen for confirmation tone notifying you that the number has been assigned. Hang up.

Repeat steps to add each additional number to your Speed Dial 30 list or to change an existing number.

To Dial Speed Dial Numbers:

Dial the assigned two-digit code, 2 0 – 4 9, for the number you want to call.

Press # Call will automatically be dialed.

Call or come by the XIT Customer Care Centers in Dalhart or Stratford to sign up, or receive more information about these Custom Calling Features.

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