



## XIT Purchases Plains Internet Customers in Sunray

In April of this year, XIT Communications became the proud owner of Plains' Internet customers in Sunray, Texas. Current Plains' customers were notified of the ownership change by their email address on file with Plains. These customers use wireless technology and must be converted to fiber. XIT will be reaching out to these customers for conversion.

### XIT's Fiber Construction Progresses in Sunray

Currently, XIT Communications is in the process of a complete fiber optic overbuild in the City of Sunray. 3CK Construction Crews and XIT's own construction crew are busy in all areas of the city (PONS A, B, C, D & E) laying mainline fiber ... blowing fiber ... splicing and building drops to customers' houses. Once the mainline is built to your location, a drop must be constructed to each household requesting service. Please call soon to be added to the construction schedule.

Should anyone have questions or need assistance in any way, please use XIT's local Sunray number, 806-563-0311, to contact XIT's offices. This number routes into XIT ... FREE of charge.



### XIT's Contractor Starts Fiber Construction in Fritch

XIT Communication's construction contractors, Gulf Shores, recently started fiber optic construction in Fritch, Texas. This construction is divided into two projects ... starting with Project 1 in the areas around Sanford and Lake Meridith. Project 2 will include the City of Fritch. XIT employees and its engineers from JSI are always in close supervision of the project. For anyone requiring information, please feel free to use our 800-232-3312 for assistance.

XIT Communications takes pride in the communities we serve. We have made major investments in the future of these communities by offering fiber optic services. We respect our customers' property as if it were our own. Fiber construction is a major project and covers a lot of territory. XIT's intention is to leave a construction area in better shape than we found it.





## XIT Sponsors Brick Street Community Center Luncheon

XIT Communications sponsored the Brick Street Community Center luncheon on April 30th. Fried chicken, mashed potatoes, gravy, green beans, side salad, and a roll were served for the meal with chocolate 4-layer dessert to finish it off. A grand total of 111 meals were served by XIT and Brick Street! XIT Communications gave away four sets of XIT Specialty Knives and three sets of free lunch tickets to those who registered



*The Brick Street Community Center is such a lovely facility with generous employees and Dalhart is so blessed to have them in our community!*

inside at the luncheon. The winners of the door prizes were, James Melius, Earleen Moore, and Bill Keel who all won 3 Free Meal tickets. Donna Beasley, Glendon Pyle, Linda Stewart, and Diana Jurajda each won an XIT Specialty Knife Set.

XIT would like to thank everyone who helped make this meal such a success!



**BRICK STREET**  
COMMUNITY CENTER

## XIT Communications Contact Information

If you have any questions or problems with any of your XIT services or your XIT monthly statement, please don't hesitate to contact one of our offices.

|   |  |   |
|---|--|---|
| <b>Dalhart Headquarters</b><br>12324 US Hwy 87<br>P.O. Box 711<br>Dalhart, TX 79022<br>806-384-3311 | <b>Dalhart Downtown Office</b><br>1624 Tennessee Ave.<br>Dalhart, TX 79022<br>806-244-3355 | <b>Stratford Office</b><br>401 North 3rd<br>Stratford, TX 79084<br>806-366-3355 |
| <b>Vega Customers</b><br>806-967-3355   | <b>Boys Ranch Customers</b><br>806-533-3355  | <b>Sunray Local Customers</b><br>806-563-0311                                   |
| <b>Internet Help Desk</b><br>Out of Area (Toll Free) 833-968-5828 - Local DID 984-960-3512          |  |   |

If you prefer, you can also send inquiries by email at [customerservice@xitcomm.net](mailto:customerservice@xitcomm.net).

**We are here to assist you in any way we can! We appreciate your business!**



# XIT's Newest Employees - *Welcome to the Family!*



**Sammy Cordova**  
*Construction Worker*

Sammy came to work for XIT in May of 2024 as a Construction Worker, but we would like to formally welcome him to the XIT family! He was born in Mexico but raised in Dumas where he graduated from Dumas High School. Sammy moved to Dalhart 12 years ago after marrying his wife, Laura, who is a fourth-grade teacher at DIS. Together the couple shares two children, Naylee (13 years old) and Ethan (10 years old). In his free time, Sammy loves being outdoors and making memories with his family. Sammy is a great asset to the XIT Team, and we are so thankful to have him!



**Wes Anderson**  
*Purchasing Coordinator/Engineering Department*

Wes joined the XIT Family in February with the title of Purchasing Coordinator/Engineering Department. He was born in Dumas but raised in Stratford where he graduated high school. After graduating from Stratford High School, he went on to South Plains College where he earned his Associates of Arts in Mass Communication. Wes is married to Cassidy and together they share two sons, Ryker (5 years old), and Greyson (2 years old). In his free time, Wes enjoys fishing and spending time with his family. We are excited to have Wes on board here at XIT!



**Devin Rutherford**  
*Installation Repair Technician*

Devin joined the XIT Family in February and will also be working as an Installation Repair Technician. Devin is the son of Justin and Brandy Rutherford. He has two sisters, Autum Smith and Calie Womble, both of Dalhart. Devin was born in Dumas but raised in Dalhart where he graduated high school. After high school graduation, Devin attended South Plains College and graduated with his Associates Degree in Science. In his free time, Devin enjoys hanging out with his friends. We are so thankful to have Devin be a part of the XIT Team!



**Thadeus Blanco**  
*Installation Repair Technician*

Thadeus joined the XIT Family in April and will be working as an Installation Repair Technician. Thadeus is the son of Eddie and Brandy Blanco. He is the only son along with three sisters, Tatum, Tallie, and Tynlee. Thadeus was born and raised in Dalhart where he graduated from Dalhart High School. After high school, Thadeus earned his Associates in Welding from Frank Phillips College. In his free time, he enjoys hanging out with his friends. Thadeus is a great addition to the team here at XIT!

# Upgrade Your Business With XIT VoIP!

XIT Rural Telephone Cooperative and Communications have always strived to provide our customers with the latest and greatest technology that is available. We are proud to say that we have the capabilities to offer VoIP services to our customers!



**What is VoIP?** VoIP stands for Voice Over Internet Protocol.

**What are some benefits to using a VoIP system?** VoIP allows our customers to use what would traditionally be considered “plain old telephone service” through the internet. Here at XIT, we provide a dedicated VoIP circuit to our VoIP customers, so you do not have to use your internet bandwidth for phone traffic, which prevents internet slowdowns due to phone traffic. This means more accessibility for our customers since they can access their phone line remotely, just as many people need to do in today’s world. Having a VoIP phone system allows more freedom to work from virtually anywhere!

## Advantages of XIT’s VoIP Phone System:

- VoIP is a rich, modern phone system.
- No equipment at your location, except phones. We use your existing computer network to make the VoIP system work.
- The VoIP system uses SIP Trunks instead of phone lines.
- Ability to connect to your system remotely using an app on a smartphone, tablet, or computer. You can take and place calls, check your voicemail, etc. remotely.
- Once operational, your VoIP system maintenance can be done remotely.
- The VoIP system is delivered on XIT’s fiber network for high quality.
- The phone system runs in an XIT controlled environment with battery and generator backup for high availability.
- The system is automatically backed up every night and the backup is replicated off-site for disaster protection.

*For more insight on how you can become a VoIP customer, or to start the process of receiving a quote, please contact us today!*

## Vermeer Corporation Interviews and Films XIT’s Construction Crew ...

Back in January, XIT Communications was contacted by Vermeer Corporation’s representatives out of Pella, Iowa and Irving, Texas, regarding a testimonial from XIT, who had recently purchased a 24 X 40 Vermeer boring machine. The film crew from Lessing-Flynn Ad Agency, consisting of Sarah Stewart, Kevin Thorn, and Geoff Cardin, arrived in Dalhart on April 22nd to interview XIT’s construction crew and film them using the boring machine to bore the line at the new Dalhart Middle School located at 2102 Spirit Trail, Dalhart, Texas.



*Pictured here is XIT’s Construction Crew, (back row, left to right) Kelly Brown, Oscar Vasquez, Alfred Rodriguez, Storm Eaton, Sammy Cordova, Jay Lucero, and Aaron Chacon.*

# XIT Bill Messages

Did you know that XIT puts important notifications on your bill? XIT Rural Telephone Cooperative, Inc. and XIT Communications sends out information such as rate changes, scheduled office closures, and other important messages on our invoices.

*Bill messages help you understand what you are paying for!*

## Federal Universal Service Charge Increase

Effective April 1, 2025, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) universal service fund contribution factor from 36.3% to 36.6%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 36.6% (0.366) to the charges for interstate services. The federal universal service fund helps to ensure access to affordable communications services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov)

## 2025 TV Rates

Effective with May 1, 2025, billing, the following TV Rates will apply:

**Retransmission Fee will increase from \$36.33 to \$40.32 monthly**

All other TV Rates will remain the same:

Limited Pak (33 Channels + 50 Stingray Music Channels + Watch TV Everywhere)  
\$23.75 + \$40.32 Retrans Fee = \$64.07

Xpanded PAK (130 Channels + 50 Stingray Music Channels + Watch TV Everywhere)  
\$110.00 + \$40.32 Retrans Fee = \$150.32

ALL PREMIUM CHANNEL charges will remain the same. 57 Channels from which to choose.

HD Charges (76 Channels) and DVR Charges will remain the same at \$10.95 and \$9.95, respectively.

*You're the first to know about changing rates!*

*Let XIT know if you are planning to move!*

## Moving????

Please provide XIT Communications with at least 2 weeks prior notice when moving and transferring service to a new location within XIT's service area. This is so XIT can get the location transfer on the installation schedule, and we can get your services hooked up at the new location in a timely manner.

No credit will be given for loss of service with no prior notice of the transfer. Thank you for your cooperation!

*Call an XIT office near you!*

## Post Dated Checks

XIT does not accept post dated checks. If more time is needed to pay your bill, please contact one of our offices we will be happy to work with you. Thank you for your cooperation.

*Stay in the know with XIT Bill Messages!*

## SLAMMING & CRAMMING ...

If you believe that the local exchange provider or the interexchange carrier named in the bill is not your chosen interexchange carrier, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326 Austin Texas, 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.



# XIT Is a Proud Supporter of the Dalhart Fire Department!

*XIT Communications made a donation to the Dalhart Fire Department for their Annual Chili/Stew Supper.*

*Shown presenting the check to Dalhart Fire Chief, Mario*

*Garcia (right), is Trena Howell, XIT Sales & Customer Relations Representative (middle) and Jeff Heiskell, XIT Facilities Maintenance Technician and Dalhart Fireman (left).*

*XIT is a proud supporter of local organizations and events in the communities we are privileged enough to serve. Thank you again to the Dalhart Fire Department for their daily sacrifice and commitment to our community!*



## Are You Moving? Call XIT!

XIT Communications and XIT Rural Telephone Cooperative, Inc. customers need to provide XIT with at least a 2-week notice when moving into a new home or transferring service to a new location within XIT's service area. By providing us with prior notification, XIT can get the location transfer on the installation schedule so we can get your services hooked up at the new location in a timely manner.

Please note no credit will be issued for loss of service due to no prior move notification by the customer.

*We appreciate your cooperation!*



## What's Cookin' at XIT

Sunshine Crescents by Nancy Kimball

### Ingredients

- 8 ounce can crescent dinner rolls

### Filling

- ½ cup powdered sugar
- 3 ounce package cream cheese, softened
- ½ teaspoon grated orange peel

### Topping

- 1 teaspoon butter
- 2 ½ teaspoon orange juice
- ½ cup of powdered sugar



**Directions** Preheat oven to 375 degrees. In a small bowl, beat ½ cup powdered sugar, 3 oz. softened cream cheese and ½ tsp. grated orange peel till smooth. Separate crescents into 8 triangles. Put about 1 teaspoon of cream cheese filling on the center of shortest side of each triangle. Bring short points up over the filling. Place 1 roll point side down in center of pan. Place remaining rolls in spoke fashion around the center. Bake 18-20 minutes or until golden brown. Let stand for 5 minutes. Mix butter, orange juice and ½ cup powdered sugar together until smooth. Drizzle over warm rolls. Cool slightly before serving.

Find even more great recipes in the XIT Country Cookin' Cookbooks (2 editions available) for sale at any of our XIT locations for just \$14.95+ tax. They make great birthday, wedding, and anniversary gifts!

# XIT's 75th Year! ...

It's a year of celebration as XIT Rural Telephone Cooperative, Inc. embarks on its 75th year. To say that XIT has come a long way since it was established in 1951 is an understatement. At XIT, we strive to operate day to day with our same core values while growing at the same time! With expansion comes new faces we have the privilege of getting to know ... so let us share a bit of our history with you.



- XIT Rural Telephone Cooperative, Inc. was established in 1951 to provide rural telephone service to the residents of Dallam, Hartley, and Sherman counties of the Northwest Texas Panhandle.
- XIT Wireless went online in June of 1990 and served the counties of Dallam, Hartley, Oldham, Deaf Smith, Sherman, and Moore in the Texas Panhandle, and was in service until the sale to AT&T Wireless on November 15, 2011.
- XITNET was organized in May of 1996 to provide residents of Dallam, Hartley, Sherman, and Moore counties with local access to the Internet. Initially, this was done through a re-seller. In 1999, XIT became an Internet Service Provider (ISP) by establishing its own connection directly to the Internet.
- XIT began offering a paging service (XIT Paging) in December of 1996, which has since been replaced with wireless technology.
- In 1997, XIT became an interexchange provider offering long-distance service within our serving area and outside of this area where we have a presence.
- XIT Communications was one of the first companies nationwide to offer Competitive Local Exchange Carrier (CLEC) services utilizing its own facilities when local service was offered in January of 1998 to the residents of Dalhart and Stratford. XIT Communications has since expanded its local services to Hartley and Channing (March 2004), Boys Ranch (April 2005) and Vega (2007).
- The summer of 1999, XIT produced the first publication of the XIT Communications' Regional Telephone Directory, offering a higher quality, community oriented, regional directory to the area we serve. Area customers benefit by placing advertising in the alpha and yellow pages of the directory.
- In May 2000, the first scholarships were awarded through the XIT Rural Telephone Educational Program. Each year XIT awards a minimum of \$10,000 in scholarships to local area high school seniors whose parents are members of XIT Rural Telephone Cooperative, Inc.
- XIT launched its XITv Cable and high-speed Internet using VDSL technology in the cities of Dalhart, Stratford and Tuxedo in 2001. XITv and VDSL services were offered in the towns of Hartley, Channing, Boys Ranch and Vega. High speed Internet, using ADSL technology became available to the rural areas in February 2003. XIT acquired the local TV cable company in Vega, Vega Cablevision, in April of 2006.
- XIT Launched IPTV service in 2010 with HD, DVR, and even faster broadband Internet services.
- XIT Rural Telephone Completed Fiber-to-the-Home in 2016 to XIT Rural Telephone markets to bring faster Internet and digital IPTV services. XIT added watchTVeverywhere (WTVe) to our IPTV services.
- XIT Communications converted the Vega market to fiber in 2017, bringing its cus-



... Continued on Page 8

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XIT Rural Telephone  
Cooperative, Inc. Members  
and XIT Communications  
Customers.

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## XIT's 75th Year ...

*Continue from Page 7*

tomers high-speed broadband Internet and IPTV services. XIT Communications upgraded to Innovative TV service in 2019 that features whole-home DVR, cloud DVR storage and Restart Live TV.

- As of August 21st, 2023, XIT Communications is proud to say that we no longer have any copper, and all of our service area is on fiber! This service area includes Rural Exchanges: Bunkerhill, Coldwater, Kerrick, Lautz, Midwater, Stevens, and Texline. Also included in our service area are CLEC Markets: Boys Ranch, Channing, Dalhart, Hartley, Stratford, and Vega.
- Since then, XIT Communications has been working hard in expanding our service area. We are now serving fiber to Beverly Hills, an addition just outside of Borger Texas. Expansion is progressing in Sunray and will move into Fritch and Stinnett next!



Whether you are new to our service area, or we are moving into an area near you, we are excited to serve you! To our loyal customers, THANK YOU! We simply cannot do what we do without all of you, and we are so thankful for your business!

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at <https://www.ascr.usda.gov/ad-3027-usda-program-discrimination-complaint-form>, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at USDA, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Stop 9410, Washington, D.C. 20250-9410, or fax (202) 690-7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).